



BOX OFFICE POLICY 2018

CONCESSIONS

The concession prices apply to those who are aged 18 or under, or 60 and over. We also offer one free ticket to the assistant of a disabled person who is not able to attend the theatre unaccompanied.

Please note: all concessions, discounts and exchange information listed here refers to Ilkley Playhouse productions only. Terms and conditions for visiting companies may differ.

GROUP BOOKINGS

One free ticket for every 10 tickets booked. Please note, any discounts must be applied at the time of sale and cannot be given retrospectively. Please call the box office to arrange any group bookings.

TICKET EXCHANGE

All tickets are non-refundable. However, tickets for Ilkley Playhouse productions can be exchanged for an alternative night of the production (subject to availability).

LATECOMERS

Please note, latecomers will not be admitted until the interval. If customers arrive after the interval, or there is no interval, latecomers will not be admitted.

COLLECTING PRE-PAID TICKETS

Tickets already paid for can be collected in advance during Box Office opening hours or on the door in person from an hour before the performance starts. Please call ahead if you plan to collect tickets during the daytime opening hours.